



# UG65

## Quick Start Guide



## Safety Precautions

Milesight will not shoulder responsibility for any loss or damage resulting from not following the instructions of this operating guide.

- The device must not be modeled in any way.
- Do not place the device close to objects with naked flames.
- Do not place the device where the temperature is below/above the operating range.
- Do not power on the device or connect it to other electrical device when installing.
- Check lightning and water protection when used outdoors.
- Do not connect or power the equipment using cables that have been damaged.

## Related Documents

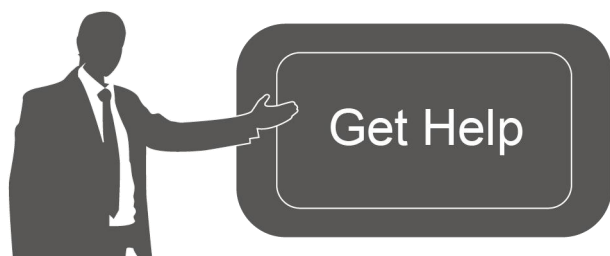
This Quick Start Guide only explains the installation of Milesight UG65 LoRaWAN® Gateway. For more functionality and advanced settings, please refer to the relevant documents as below.

Document	Description
UG65 Datasheet	Datasheet for UG65 LoRaWAN® Gateway.
UG65 User Guide	Users can refer to the guide for instruction on how to log in the web GUI, and how to configure all the settings.

The related documents are available on Milesight website: <https://www.milesight-iot.com>

## Declaration of Conformity

UG65 is in conformity with the essential requirements and other relevant provisions of the CE, FCC, and RoHS.



For assistance, please contact  
Milesight technical support:  
Email: [iot.support@milesight.com](mailto:iot.support@milesight.com)  
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## Revision History

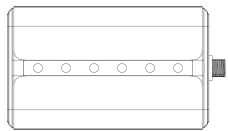
Date	Doc Version	Description
Aug. 31, 2020	V1.0	Initial version
Nov. 24, 2020	V2.0	Layout replace

# Contents

1. Packing List.....	4
2. Hardware Introduction.....	5
2.1 Overview.....	5
2.2 Dimensions (mm).....	5
2.3 LED Indicators.....	6
2.4 Reset Button.....	6
3. Hardware Installation.....	7
3.1 SIM Card Installation.....	7
3.2 Ethernet Cable & Power Cable Installation.....	7
3.3 Antenna Installation.....	7
3.4 Gateway Installation.....	8
3.4.1 Wall Mounting.....	8
3.4.2 Pole Mounting.....	9
4. Log in the Web GUI of Gateway.....	10
4.1 Wireless Access.....	10
4.2 Wired Access.....	11
5. Network Configuration.....	13
5.1 Ethernet WAN Configuration.....	13
5.2 Wi-Fi Connection Configuration.....	14
5.3 Cellular Connection Configuration.....	15
6. Packet Forwarder Configuration.....	16
7. Network Server Configuration.....	18
7.1 Connect UG65 to Milesight IoT Cloud.....	18
7.2 Connect UG65 to MQTT/HTTP Server.....	20

## 1. Packing List

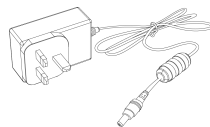
Before you begin to install the UG65 gateway, please check the package contents to verify that you have received the items below.



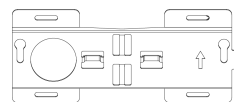
1 × UG65



1 × Ethernet Cable



1 × DC Jack Power  
Adapter



1 × Mounting Bracket



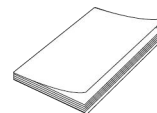
Bracket Fixing Screws



Wall Mounting Kits



1 × Warranty Card



1 × Quick Start Guide



1 × LoRa Antenna  
(External antenna  
version included)

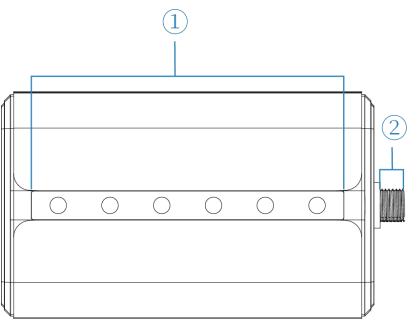


**If any of the above items is missing or damaged, please contact your sales representative.**

## 2. Hardware Introduction

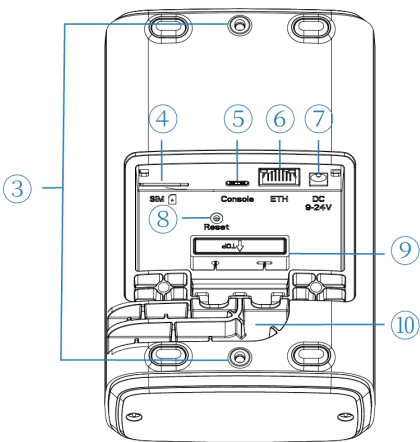
### 2.1 Overview

#### A. Front Panel



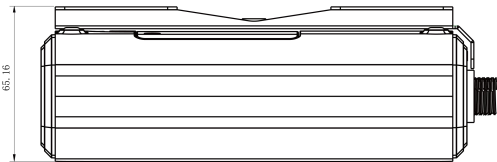
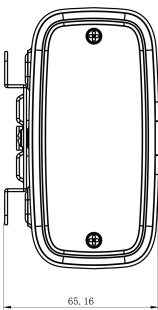
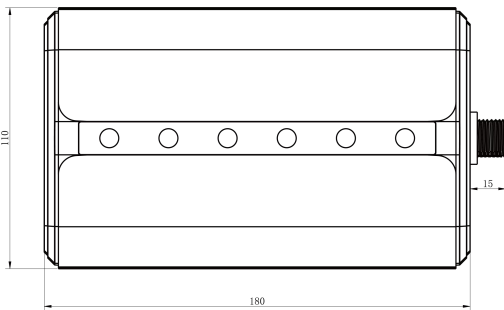
- ① LED Area  
POWER: Power Indicator  
STATUS: System Indicator  
LoRa: LoRa Indicator  
Wi-Fi: Wi-Fi Indicator  
LTE: Cellular Indicator  
ETH: Ethernet Port Indicator
- ② LoRa Antenna Connector  
(only for external antenna version)

#### B. Rear Panel



- ③ Bracket Mounting Screws
- ④ SIM Slot
- ⑤ Type-C Port
- ⑥ Ethernet Port (PoE)
- ⑦ Power Connector
- ⑧ Reset Button
- ⑨ Waterproof Silicone
- ⑩ Cable Groove

### 2.2 Dimensions (mm)



## 2.3 LED Indicators

LED	Indication	Status	Description
POWER	Power Status	Off	The power is switched off
		On	The power is switched on
STATUS	System Status	Blue Light	Static: the system is running properly
		Red Light	The system goes wrong
LoRa	LoRa Status	Off	Packet Forwarder mode is running off
		Blue Light	Packet Forwarder mode is running well
Wi-Fi	Wi-Fi Status	Off	Wi-Fi is disabled
		Blue Light	Wi-Fi is enabled
LTE	Cellular Status	Off	SIM card is registering or fails to register (or there are no SIM cards inserted)
		Blue Light	Blinking slowly: SIM card has been registered and is ready for dial-up
			Blinking rapidly: SIM card has been registered and is dialing up now
			Static: SIM card has been registered and dialed up successfully
ETH	Ethernet Port Status	Off	Disconnected
		Blue Light	Static: Connected

## 2.4 Reset Button

Function	Description	
	STATUS LED	Action
Reset	Static Blue	Press and hold the reset button for more than 5 seconds.
	Static Blue → Rapidly Blinking	Release the button and wait.
	Off → Static Blue	The gateway resets to factory default.

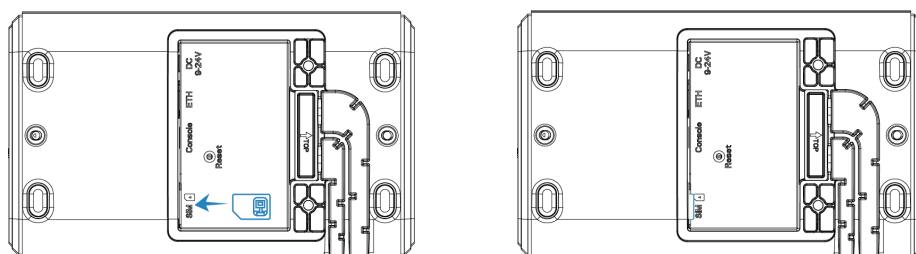
### 3. Hardware Installation

#### 3.1 SIM Card Installation

- A. Use screwdriver to open the protective cover on the back panel of UG65.
- B. Insert the SIM card into the device according to the direction icon on the device.

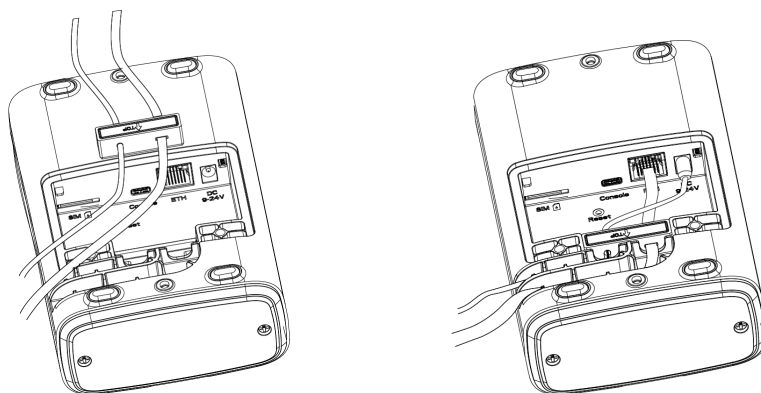
**Note:**

- If you need to take out the SIM card, press into the SIM card and it will pop up automatically.
- UG65 does not support hot plugging (also called hot swapping). please turn off the power before you insert or take off cards.



#### 3.2 Ethernet Cable & Power Cable Installation

- A. Connect the Ethernet cable and power cable to corresponding interfaces.
- B. Pass two cables through the waterproof silicone and slid into the grooves.
- C. Screw the protective cover back to the device.

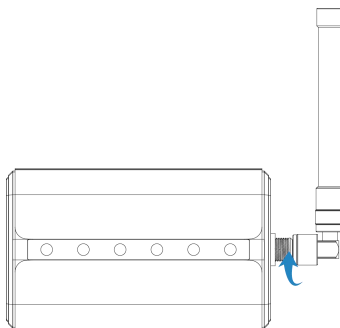


UG6x can also be powered by 802.3af standard PoE injector or other PoE devices. If both connected, DC power is preferred.

**Note:** When connecting, Ethernet cable of UG65 device side should be installed first, otherwise, PoE devices or gateway may be damaged.

#### 3.3 Antenna Installation

For external antenna version, rotate the antenna into the antenna connector accordingly. The external antenna should be installed vertically always on a site with a good signal.



**Note:** Please do not let the front panel of products faces to walls if using embedded LoRa antennas.

### 3.4 Gateway Installation

UG65 can be mounted to a wall or a pole. Before you start, make sure that your SIM card has been inserted, your antennas have been attached and all cables have been installed.

#### 3.4.1 Wall Mounting

**Preparation:** mounting bracket, bracket fixing screws, wall plugs, wall mounting screws and other required tools.

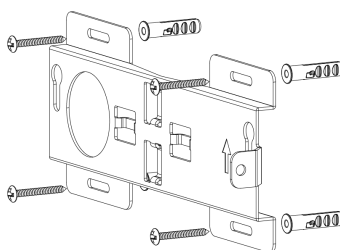
1. Align the mounting bracket horizontally to the desired position on the wall, use a marker pen to mark four mounting holes on the wall, and then remove the mounting bracket from the wall.

**Note:** The connecting lines of adjacent points are at right angles.

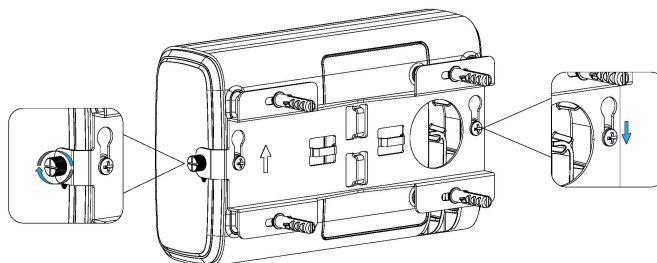
2. Drill four holes with a depth of 32 mm by using your drill with a 6 mm drill bit on the positions you marked previously on the wall.

3. Insert four wall plugs into the holes respectively.

4. Mount the mounting bracket horizontally to the wall by fixing the wall mounting screws into the wall plugs.



5. Screw the bracket fixing screws to the back panel of device, then hang the device to the mounting bracket on the wall.

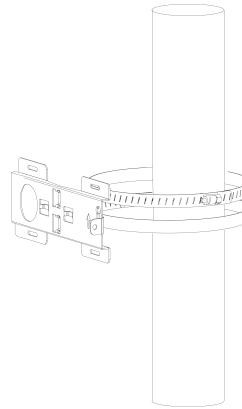
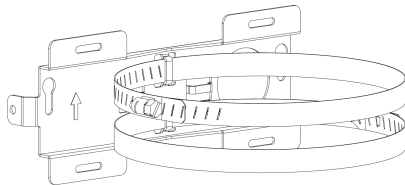




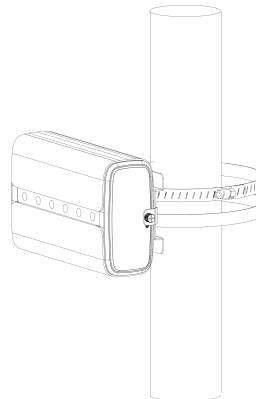
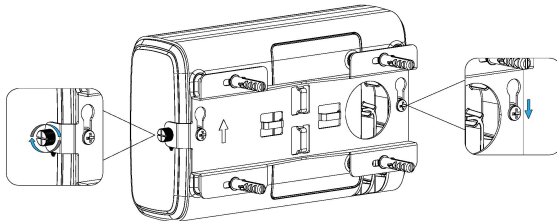
### 3.4.2 Pole Mounting

**Preparation:** mounting bracket, bracket fixing screws, hose clamp and other required tools.

1. Loosen the hose clamp by turning the locking mechanism counter-clockwise.
2. Straighten out the hose clamp and slide it through the rectangular rings in the mounting bracket, wrap the hose clamp around the pole.
3. Use a screwdriver to tighten the locking mechanism by turning it clockwise.



4. Screw the bracket fixing screws to the back panel of device, then hang the device to the mounting bracket on the pole.



## 4. Log in the Web GUI of Gateway

UG65 provides web-based configuration interface for management. If this is the first time you configure the gateway, please use the default settings below:

ETH IP Address: **192.168.23.150**

Wi-Fi IP Address: **192.168.1.1**

Wi-Fi AP: **Gateway\_\*\*\*\*\***

Username: **admin**

Password: **password**

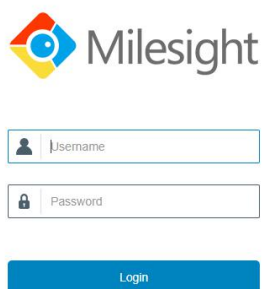
### 4.1 Wireless Access

A. Enable Wireless Network Connection on your computer and search for access point "Gateway\_\*\*\*\*\*" to connect it.

B. Open a Web browser on your PC (Chrome is recommended) and type in the IP address 192.168.1.1 to access the web GUI.

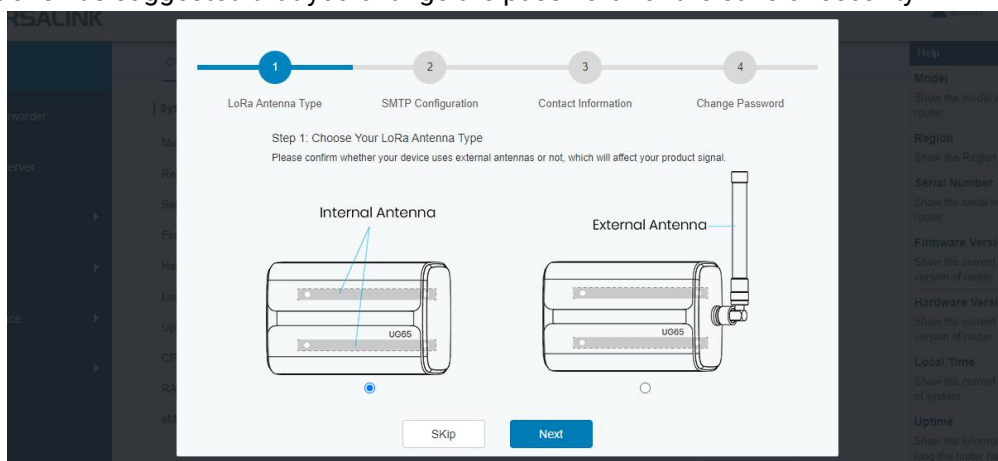
C. Enter the username and password, click "Login".

English

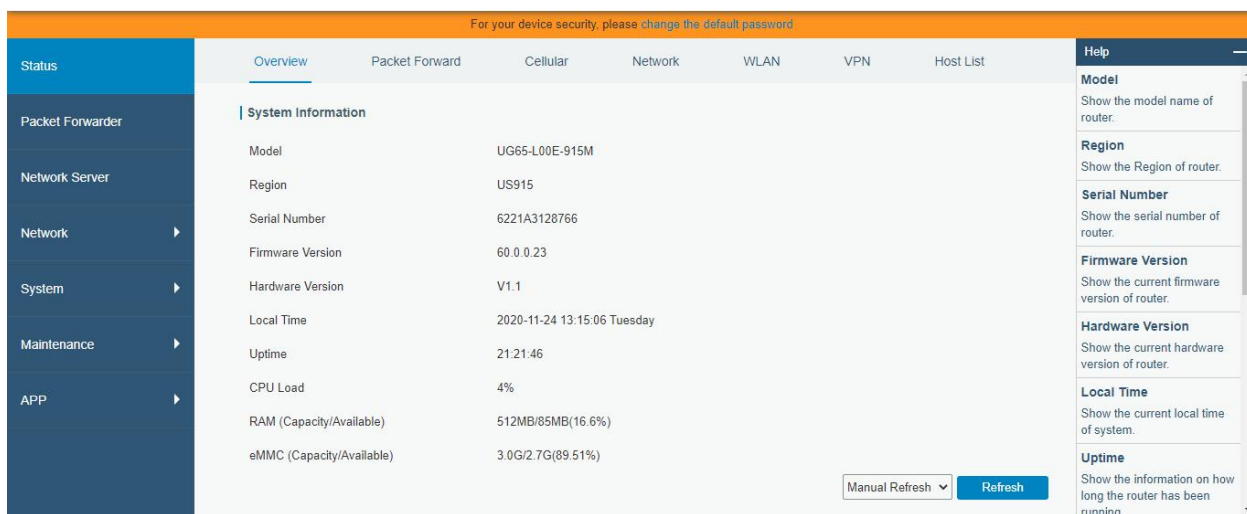


**! If you enter the username or password incorrectly more than 5 times, the login page will be locked for 10 minutes.**

D. After logging the web GUI, follow the guide to complete the basic configurations. You can also skip the instructions. It's suggested that you change the password for the sake of security.



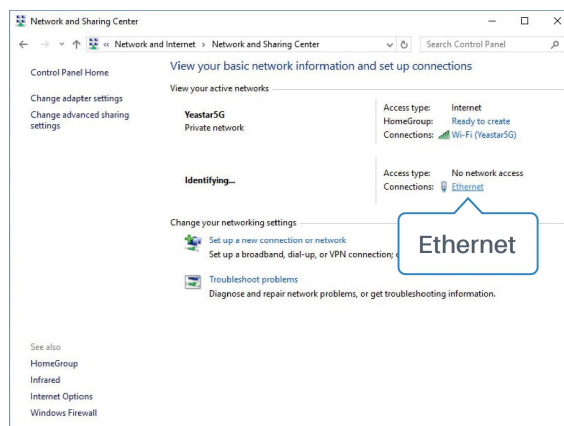
E. You can view system information and perform configuration of the gateway.



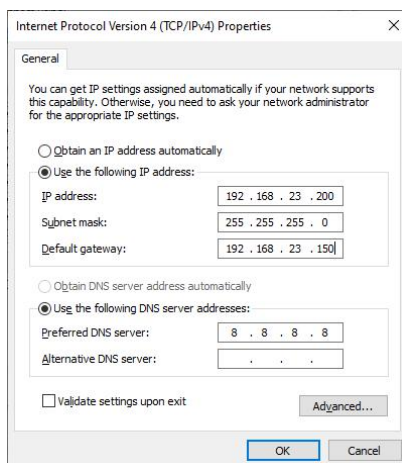
## 4.2 Wired Access

Connect PC to UG65 ETH port directly or through PoE injector. The following steps are based on Windows 10 operating system for your reference.

A. Go to "Control Panel" → "Network and Internet" → "Network and Sharing Center", then click "Ethernet" (May have different names).




B. Go to "Properties" → "Internet Protocol Version 4(TCP/IPv4)" and select "Use the following IP address", then assign a static IP manually within the same subnet of the gateway.



C. Open a Web browser on your PC (Chrome is recommended) and type in the IP address 192.168.23.150 to access the web GUI.

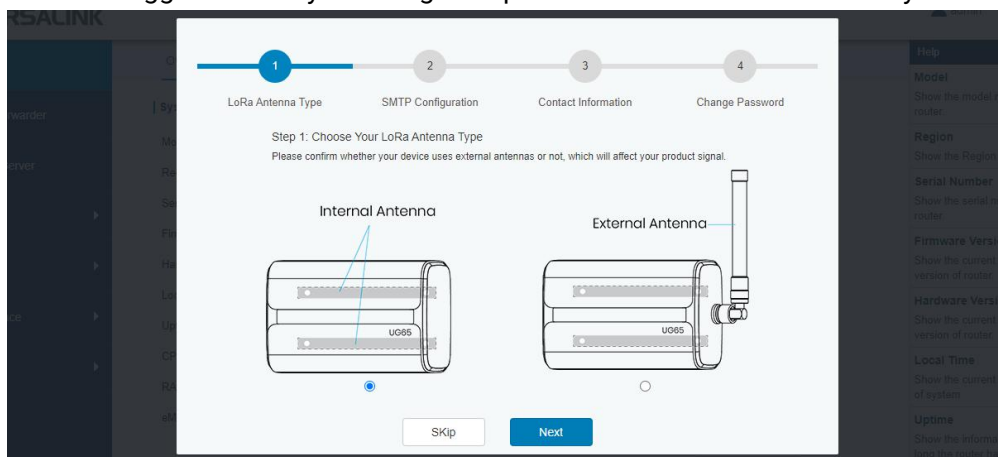
D. Enter the username and password, click "Login".

English



**! If you enter the username or password incorrectly more than 5 times, the login page will be locked for 10 minutes.**

E. After logging the web GUI, follow the guide to complete the basic configurations. You can also skip the instructions. It's suggested that you change the password for the sake of security.



F. After guide complete, you can view system information and perform configuration of the gateway.

For your device security, please change the default password							
Status	Overview	Packet Forward	Cellular	Network	WLAN	VPN	Host List
Packet Forwarder	System Information						Help
Network Server	Model	UG65-L00E-915M					Model Show the model name of router.
Network	Region	US915					Region Show the Region of router.
System	Serial Number	6221A3128766					Serial Number Show the serial number of router.
Maintenance	Firmware Version	60.0.0.23					Firmware Version Show the current firmware version of router.
APP	Hardware Version	V1.1					Hardware Version Show the current hardware version of router.
	Local Time	2020-11-24 13:15:06 Tuesday					Local Time Show the current local time of system.
	Uptime	21:21:46					Uptime Show the information on how long the router has been running.
	CPU Load	4%					
	RAM (Capacity/Available)	512MB/85MB(16.6%)					
	eMMC (Capacity/Available)	3.0G/2.7G(89.51%)					
						Manual Refresh	Refresh

## 5. Network Configuration

This section explains how to connect the gateway to network via WAN connection, Wi-Fi or cellular.

### 5.1 Ethernet WAN Configuration

- A. Go to “Network”→ “Interface” → “Port” page to select the connection type and configure Ethernet port information.
- B. Click “Save & Apply” for changes to take effect.

Port	WLAN	Cellular	Loopback
Port_1			
Enable	<input checked="" type="checkbox"/>		
Port	eth 0		
Connection Type	Static IP		
IP Address	192.168.23.64		
Netmask	255.255.255.0		
Gateway	192.168.23.1		
MTU	1500		
Primary DNS Server	8.8.8.8		
Secondary DNS Server	114.114.114.114		
Enable NAT	<input checked="" type="checkbox"/>		
Multiple IP Address			
IP Address		Netmask	Operation
			<input data-bbox="1251 1377 1287 1413" type="button" value="+"/>

- C. Connect Ethernet port of gateway to devices like router or modem.
- D. Log in the web GUI via the newly assigned IP address and go to “Status”→ “Network” to check Ethernet port status.

Overview	Packet Forward	Cellular	Network	WLAN	VPN	Host List	
WAN							
Port	Status	Type	IP Address	Netmask	Gateway	DNS	Duration
eth 0	up	Static	192.168.23.64	255.255.255.0	192.168.23.1	8.8.8.8	03h 12s

## 5.2 Wi-Fi Connection Configuration

A. Go to “Network” → “Interface” → “WLAN” and select “Client” mode.

B. Click “Scan” to search for Wi-Fi access point. Select the available one and click “Join Network”.

Port

WLAN

Cellular

Loopback

< GoBack

SSID	Channel	Signal	Cipher	BSSID	Security	Frequency	
AAA	Auto	-61dBm	AES	24:e1:24:f0:c4:13	WPA-PSK/WPA2-PSK	2412MHz	<div>Join Network</div>

C. Type the key of Wi-Fi.

Port	WLAN	Cellular	Loopback
<b>WLAN</b>			
Enable	<input checked="" type="checkbox"/>		
Work Mode	Client		Scan
SSID	AAA		
BSSID	24:e1:24:f0:c4:13		
Encryption Mode	WPA-PSK/WPA2-PSK		
Cipher	AES		
Key	*****		
<b>IP Setting</b>			
Protocol	DHCP Client		

D. Go to “Status”→“WLAN” to check Wi-Fi status. If it shows “Connected”, it means gateway connects to Wi-Fi successfully.

Overview	Packet Forward	Cellular	Network	WLAN
<b>WLAN Status</b>				
Wireless Status	Enabled			
MAC Address	24:e1:24:f0:de:14			
Interface Type	Client			
SSID	AAA			
Channel	Auto			
Encryption Type	WPA-PSK/WPA2-PSK			
Cipher	AES			
Status	Connected			
IP Address	192.168.1.145			
Netmask	255.255.255.0			
Connection Duration	0 days, 02:44:45			

## 5.3 Cellular Connection Configuration

- Go to "Network" → "Interface" → "Cellular" → "Cellular Setting" page to enable cellular settings.
- Choose relevant network type and fill in SIM card information like APN or PIN code.
- Click "Save" and "Apply" for changes to take effect.

Port	WLAN	Cellular	Loopback
<b>Cellular Setting</b>			
Enable		<input checked="" type="checkbox"/>	
Network Type		Auto	
APN			
Username			
Password			
Access Number			
PIN Code			
Authentication Type		Auto	
Roaming		<input checked="" type="checkbox"/>	
SMS Center			
Connection Setting		<input type="checkbox"/>	
Enable NAT		<input checked="" type="checkbox"/>	


- Go to "Status" → "Cellular" page to view the status of the cellular connection. If it shows "Connected", it means the SIM has dialed up successfully. On the other hand, you can check the status of LTE indicator. If it keeps on blue light statically, it means SIM has dialed up successfully.

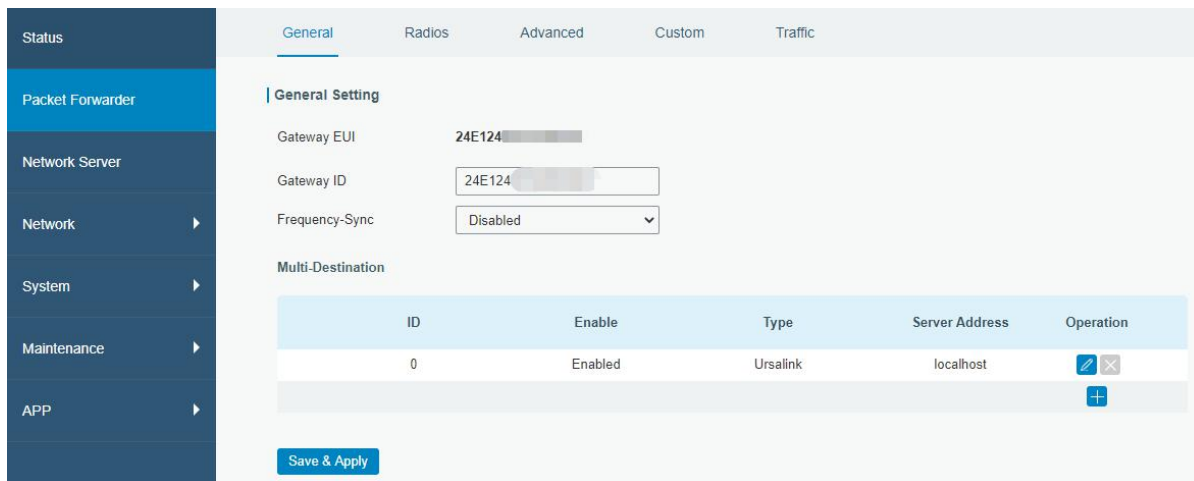
Overview	Packet Forward	Cellular	Network	WLAN
Modem				
Status	Ready			
Model	EC25			
Version	EC25ECGAR06A07M1G			
Signal Level	23asu (-67dBm)			
Register Status	Registered (Home network)			
IMEI	860425047368939			
IMSI	460019425301842			
ICCID	89860117838009934120			
ISP	CHN-UNICOM			
Network Type	LTE			
PLMN ID				
LAC	5922			
Cell ID	340db83			
Network				
Status	Connected			
IP Address	10.132.132.59			
Netmask	255.255.255.240			
Gateway	10.132.132.60			



## 6. Packet Forwarder Configuration

UG65 has embedded multiple packet forwarders like Semtech and Chirpstack Generic MQTT broker. This section explains how to connect the gateway to third-party network servers.

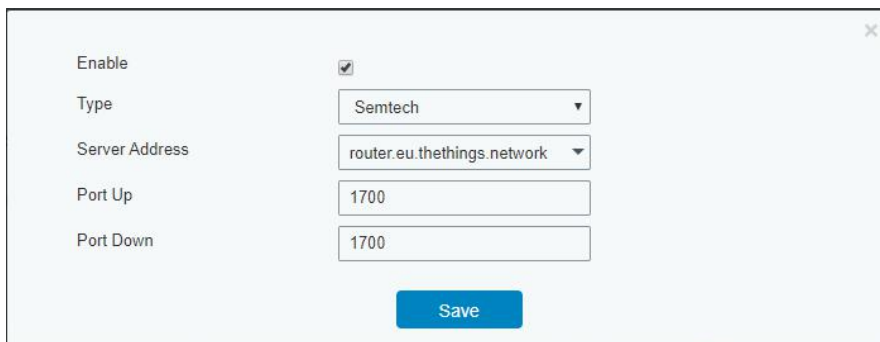
**!** Make sure the gateway connects to the network as shown in [Section 5](#).

A. Go to “Packet Forwarder” → “General” page and click  to add a network server.

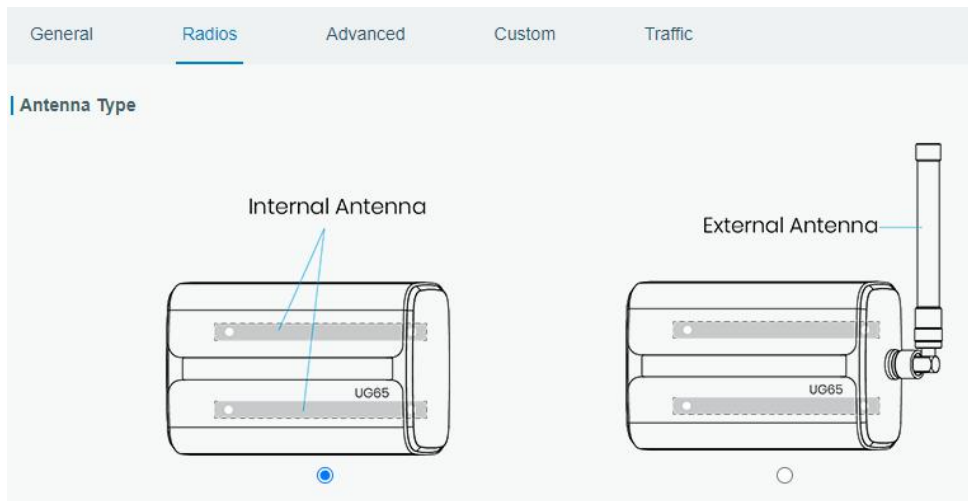


ID	Enable	Type	Server Address	Operation
0	Enabled	Ursalink	localhost	 

B. Fill in the server information and enable this server.



C. Go to “Packet Forwarder” → “Radio” page to configure antenna type, center frequency and channels. The channels of the gateway and network server need to be the same.





Region US915

Name	Center Frequency/MHz
Radio 0	904.3
Radio 1	905.0

**Multi Channels Setting**

Enable	Index	Radio	Frequency/MHz
<input checked="" type="checkbox"/>	0	Radio 0	903.9
<input checked="" type="checkbox"/>	1	Radio 0	904.1
<input checked="" type="checkbox"/>	2	Radio 0	904.3
<input checked="" type="checkbox"/>	3	Radio 0	904.5
<input checked="" type="checkbox"/>	4	Radio 1	904.7
<input checked="" type="checkbox"/>	5	Radio 1	904.9
<input checked="" type="checkbox"/>	6	Radio 1	905.1
<input checked="" type="checkbox"/>	7	Radio 1	905.3

D. Add the gateway on network server page. Take TTN for example, type and save the gateway EUI and other information when you connect it via Semtech packet forwarder. After you add the gateway, TTN will show connection status.

Gateways > Register

**REGISTER GATEWAY**

**Gateway EUI**  
The EUI of the gateway as read from the LoRa module

24 E1 24 FF FE 8 bytes

☒ **I'm using the legacy packet forwarder**  
Select this if you are using the legacy [Semtech packet forwarder](#).

**Description**  
A human-readable description of the gateway

**Frequency Plan**  
The [frequency plan](#) this gateway will use

Australia 915MHz

E. Go to "Traffic" page to view the data communication of UG65.

GeneralRadiosAdvancedCustomTraffic

Traffic Setting

StopClear

Rfch	Direction	Time	Ticks	Frequency	Datarate	Coderate	RSSI	SNR
0	up	05:57:30	212136749 3	903.9	SF10BW125	4/5	-51	13.2
0	up	05:57:29	211944923 1	904.5	SF7BW125	4/5	-95	8.5
0	up	05:57:13	210431205 7	904.6	SF8BW500	4/5	-51	11.5
0	up	05:57:06	209699855 6	903.9	SF7BW125	4/5	-65	14.2

## 7. Network Server Configuration

UG65 can work as network server and transmit data to Milesight IoT Cloud or other platform via MQTT/HTTP/HTTPS.



**Make sure the gateway connects to the network as shown in [Section 5](#).**

### 7.1 Connect UG65 to Milesight IoT Cloud

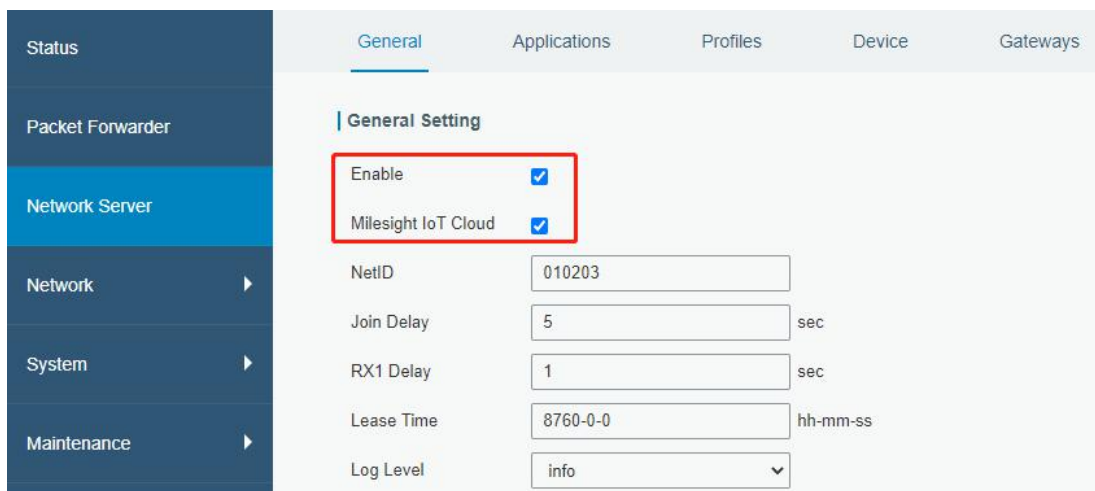
A. Go to “Packet Forwarder” → “General” page to enable the “Milesight” type server.

ID	Enable	Type	Server Address	Operation
0	Enabled	Milesight	localhost	

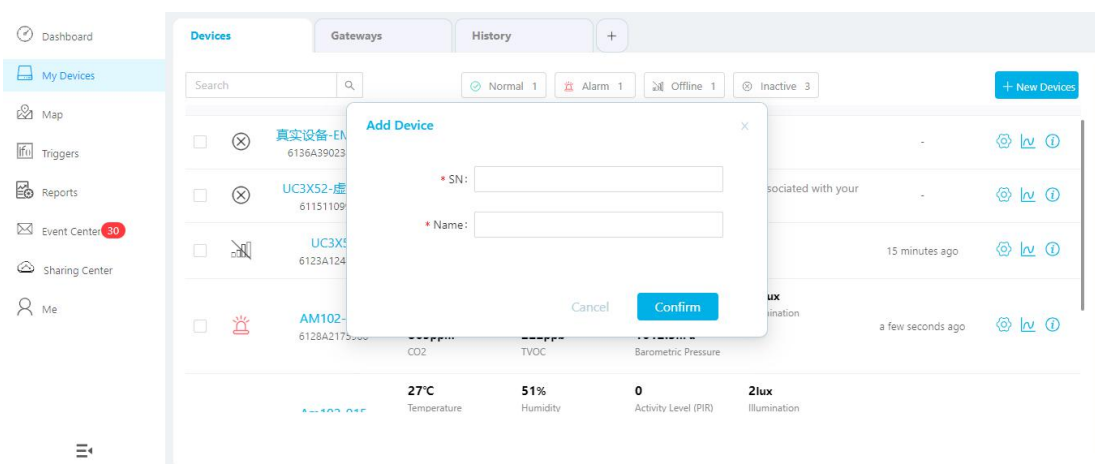
B. Go to “Packet Forwarder” → “Radio” page to select the antenna type, center frequency and channels. The channels of the gateway and nodes need to be the same.

Enable	Index	Radio	Frequency/MHz
<input checked="" type="checkbox"/>	0	Radio 0	903.9
<input checked="" type="checkbox"/>	1	Radio 0	904.1
<input checked="" type="checkbox"/>	2	Radio 0	904.3
<input checked="" type="checkbox"/>	3	Radio 0	904.5
<input checked="" type="checkbox"/>	4	Radio 1	904.7
<input checked="" type="checkbox"/>	5	Radio 1	904.9
<input checked="" type="checkbox"/>	6	Radio 1	905.1
<input checked="" type="checkbox"/>	7	Radio 1	905.3

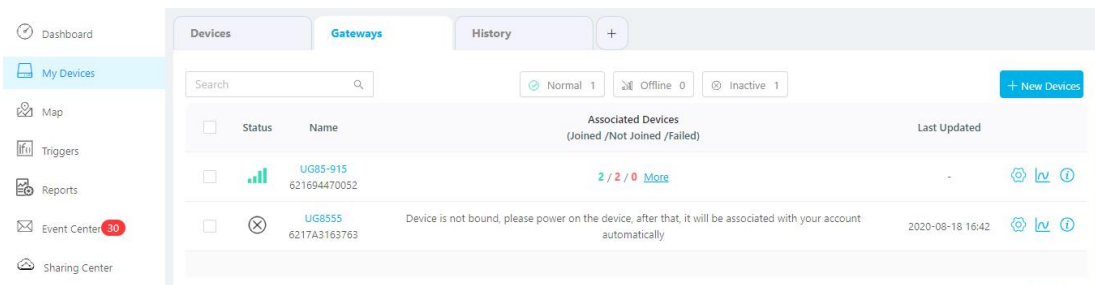
C. Go to “Network Server” → “General” page to enable the network server and “Milesight IoT Cloud” mode.



D. Log in the Milesight IoT Cloud. Then go to “My Devices” page and click “+New Devices” to add gateway to Milesight IoT Cloud via SN. Gateway will be added under “Gateways” menu.



E. The gateway is online on Milesight IoT Cloud.



## 7.2 Connect UG65 to MQTT/HTTP Server

A. Go to “Packet Forwarder” → “General” page to enable the “Milesight” type server.

ID	Enable	Type	Server Address	Operation
0	Enabled	Milesight	localhost	<a href="#">Edit</a> <a href="#">Delete</a>

B. Go to “Packet Forwarder” → “Radio” page to select the antenna type, center frequency and channels. The channels of the gateway and nodes need to be the same.

Enable	Index	Radio	Frequency/MHz
<input checked="" type="checkbox"/>	0	Radio 0	903.9
<input checked="" type="checkbox"/>	1	Radio 0	904.1
<input checked="" type="checkbox"/>	2	Radio 0	904.3
<input checked="" type="checkbox"/>	3	Radio 0	904.5
<input checked="" type="checkbox"/>	4	Radio 1	904.7
<input checked="" type="checkbox"/>	5	Radio 1	904.9
<input checked="" type="checkbox"/>	6	Radio 1	905.1
<input checked="" type="checkbox"/>	7	Radio 1	905.3

C. Go to “Network Server” → “General” page to enable the network server mode.

D. Go to “Network Server”→“Application” to add a new application.

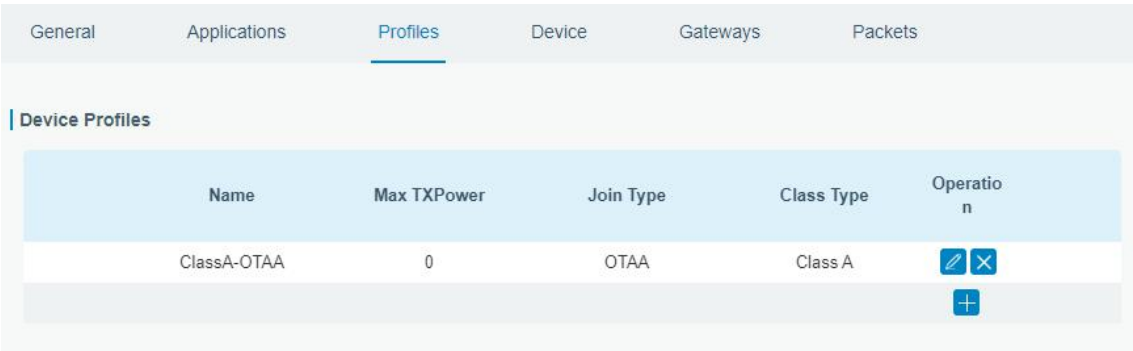
The screenshot shows the 'Applications' tab selected in the top navigation bar. On the left, a sidebar contains 'Status', 'Packet Forwarder', 'Network Server' (highlighted), and 'Network'. The main content area is titled 'Applications' and contains three form fields: 'Name' with the value 'cloud', 'Description' with the value 'cloud', and 'Payload Codec' with a dropdown menu set to 'None'.

After saving the application, you can select HTTP, HTTPS or MQTT protocol and fill in correspond server information to send data to another server.

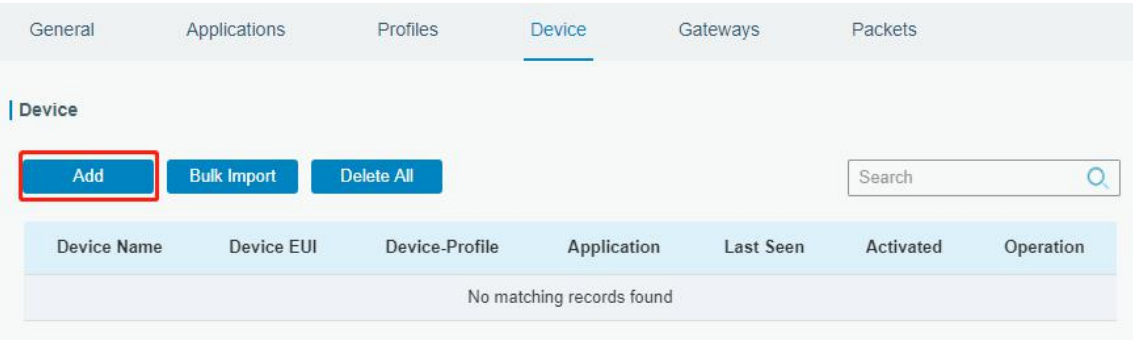
The screenshot shows the 'Data Transmission' section with a dropdown menu for 'Type' set to 'MQTT'. Below it, the 'General' section contains several form fields: 'Broker Address', 'Broker Port', 'Client ID', 'Connection Timeout/s' (set to 30), and 'Keep Alive Interval/s' (set to 60).

E. Go to “Profiles” page to add a new profile for the device.

The screenshot shows the 'Profiles' tab selected in the top navigation bar. On the left, a sidebar contains 'General', 'Applications', 'Profiles' (highlighted), 'Device', and 'Packets'. The main content area is titled 'Device Profiles' and contains several form fields: 'Name' with the value 'ClassA-OTAA', 'Max TXPower' with the value 0, 'Join Type' with a dropdown menu set to 'OTAA', and 'Class Type' with a dropdown menu set to 'Class A'. There is also an 'Advanced' checkbox which is unchecked. At the bottom, there are 'Save' and 'Cancel' buttons.



F. Go to “Device” page and click “Add” to add LoRaWAN® node devices.



Device Name

uc11

Description

a short description of your node

Device EUI

0000000000000000

Device-Profile

ClassA-OTAA

Application

cloud

Frame-counter Validation

☐

Application Key

Device Address

Network Session Key

Application Session Key

Uplink Frame-counter

0

Downlink Frame-counter

0

Save & Apply

You can also click “Bulk Import” if you want to add many nodes all at once.

Import File

Browse

Import

Template Download

Click “Template Download” to download template file and add device information to this file. Application and device profile should be the same as you created on web page.

	A	B	C	D	E	F	G	H	I
1	name	description	deveui	application	deviceprofile	appkey	devaddr	appskey	nwkskey
2	24e1242191323266		24e1242191323266	cloud	ClassC-OTAA	112233445566778899aa112233445566			
3									
4									
5									

Import this file to add bulks of devices.

F. Go to “Packets” page to check the packets from LoRaWAN® node devices. The type starts from “Up” means uplinks and “Dn” means downlinks.

**Send Data To Device**

Device EUI	Type	Payload	Port	Confirmed
0000000000000000	ASCII			<input type="checkbox"/>

**Send**

**Network Server**

**Clear**

Device EUI	Frequency	Datarate	SNR	RSSI	Size	Fcnt	Type	Time	Details
24e124126a146579	868300000	SF7BW125	8.5	-85	4	14	UpUnc	2020-04-28T15:09:25+08:00	!
24e124126a146579	868300000	SF7BW125	10.2	-75	4	13	UpUnc	2020-04-28T15:04:25+08:00	!

Click “Details” to check the properties and payload contents of packets.

Packets Details	
Fcnt	14
Port	85
Modulation	LORA
Bandwidth	125
SpreadFactor	7
Bitrate	0
CodeRate	4/5
SNR	8.5
RSSI	-85
Power	-
Payload(b64)	A3cYAA==
Payload(hex)	03771800
MIC	f5acdeb2

**[END]**